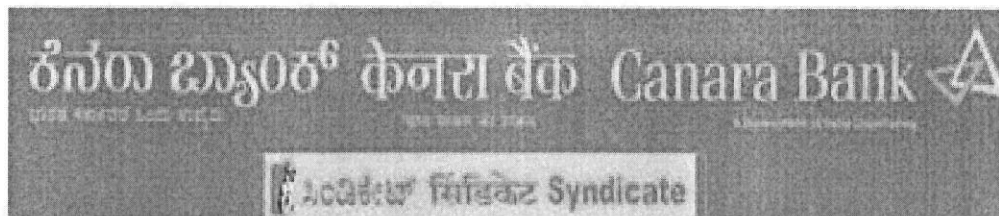


STATE LEVEL BANKERS' COMMITTEE KARNATAKA

PROCEEDINGS OF THE 152nd SLBC MEETING HELD ON 28.12.2020

**CONFERENCE HALL, NO.334
III FLOOR, VIDHANA SOUDHA
BENGALURU – 560001**

CONVENOR



HEAD OFFICE: ANNEXE, BENGALURU

STATE LEVEL BANKERS' COMMITTEE: KARNATAKA
CONVENOR: CANARA BANK
MINUTES OF THE 152nd MEETING OF SLBC HELD ON 28.12.2020

The 152nd SLBC meeting of the state of Kanataka was held on 28.12.2020 at 3.00 pm in conference hall, Vidhana Soudha, Bengaluru under the Chairmanship of Sri T M Vijay Bhaskar, Chief Secretary, GoK and attended by Smt Vandita Sharma ACS & DC, GoK, Ms A Manimekhalai, ED:Canara Bank, Sri Jose J Kattoor, RD:RBI, Sri Niraj Kumar Verma, CGM:NABARAD, Sri B Chandrasekhara Rao, Convenor-SLBC Karnataka besides Principal Secretaries, Secretaries, Commissioners & Directors from Govt. departments / corporations and senior executives from RBI, NABARD and different banks.

Sri B Chandrasekhara Rao, Convenor in his opening remarks welcomed all the members & invitees and thanked the banking fraternity and government for the support extended for providing the banking services and implementing COVID relief measures during the testing times. He also requested to continue the effort under ECGLS and other financial support measures.

Ms. A Manimekhalai, Executive Director, Canara Bank, during her address, welcomed Shri T M Vijay Bhaskar, Honourable Chief Secretary, GoK and Smt. Vandita Sharma, ACS&DC, Shri Jose J Kattoor, RD,RBI , Shri Niraj Kumar Verma, CGM, NABARD and other dignitaries from various banks and other department.

She wished for Covid free environment and appealed for continued observation of health protocols till return of normalcy.

She observed that having provided the immediate relief to the vulnerable and affected segments, now its time reconstruct and rebuild our economy at the earliest thro' various revival schemes of GOI, GoK, RBI, and NABARD in true spirit.

She expressed happiness that banks in the state, despite various issues, have already reached out to and delivered all the relief measures. While state has been in forefront in case of KCC-Dairy and Mudra sanctions with 1st rank, it is in 7th position in case of PMSvanidhi scheme by disbursing 40280 loans amounting Rs 40.09 crore , she added.

She appreciated initiative taken by GoK on Cyber Crimes & Financial Frauds and informed the house that the SOP had already been circulated to all banks for suggestions. She requested the bankers to operationalize the same at the earliest to safeguard the interests of public.

She informed that the state as a whole has achieved 58.66% of ACP for the September quarter of 2020 and the CD ratio at 71.92 % as on 30.09.2020

She added that there is a Y-o-Y growth of 12.90% in deposits and 8.74% in advances as on 30.09.2020 over Sept 2019.

Sri .T.M Vijaya Bhaskar, Chief Secretary, GoK in his address

- 1) Society has passed through very trying time but the still we have to be careful as the pandemic is not completely over.
- 2) There is some improvement in certain banking parameters, but still more to be done .
- 3) Happy to note the improvement in PSA credit from 37.18 % to 38.81 % during the quarter, but is still below the mandatory level of 40%.
- 4) It is heartening to note that percentage of agricultural credit had crossed mandatory 18% of the total credit.
- 5) Overall achievement under ACP is very healthy.
- 6) ACP achievements under Agriculture & MSME has been quite satisfactory.
- 7) But as always Priority housing share is very low in spite of large number of project undertaken.
- 8) As Central and state share in this regard is already released, he requested banks to support to complete these half completed projects by lending to the eligible beneficiaries, Government had modified guidelines by deciding to give pattas to these house owners and permit beneficiaries to mortgage their undivided share of land which should support the lending.
- 9) Non priority HL sanctions are more as usual
- 10) Achievement under non priority credit is 92.87% indicating a shift from priority to non priority sector credit lending which is to be reversed.
- 11) Thanked all for almost completing the crop loan waiver scheme.
- 12) Requested to achieve the KCC saturation drive by sanctioning loans to remaining 14 lakh farmers.
- 13) Congratulated all for making Karnataka number one in India under KCC dairy
- 14) Congratulated all stake holders including SLBC for achievement under ECGLS and requested to cover the remaining 33 % of the borrowers.
- 15) Congratulated for being No 1 in India under Mudra loan.
- 16) Thanked all stake holders for improved performance under PMSVanidhi.
- 17) Observed that contribution from private sector bank under PMSVanidhi is very low and requested them to disburse all the eligible applications submitted to them.
- 18) Under TREDsplatform, he requested the departments to participate to support MSME.
- 19) Position regarding Aspirational districts – Expressed mixed feeling. Progress under CASA is good in both districts. Under PMJJBY and PMSBY position of both the district to be improved. Requested for close monitoring by Lead Bank and SLBC and advised to achieve target.
- 20) Regarding CD ratio he expressed concern over its reduction by 8 %. Advised Canara bank , ICICI, HDFC and Karnataka bank who are having comparatively lesser CD ratio to improve the same.
- 21) Aadhaar seeding –to be improved. Number of active BCs also to be improved.
- 22) He expressed concern over not conducting DCC and DLRC meeting regularly and advised to conduct the same as per schedule.
- 23) Advised to have a detailed discussion over closure of rural bank branches in the state.
- 24) Performance under government sponsored schemes not impressive and requested all line departments to follow-up with banks and achieve the target. He also directed the department to participate in recovery drive along with bankers.

25) As this year is declared as "Kannada Kayaka Varsha" he requested banks to implement the recommendations of Kannada Abhivruiddi Pradhikara without giving any scope for complaint. Major suggestions are

- All banks to have Kannada language cell.
- All the employees in the banks to learn Kannada and proper training to be given to them to work in Kannada as per KDA act 2016.
- To setup a committee for Kannada in line with TOLIC in Hindi.
- All banks to have 50% library books in Kannada.
- All magazines to have Kannada pages also, to celebrate Kannada week, to use Unicode etc.

Smt. Vandita Sharma, ACS & DC, GoK, in her address

1. KCC saturation has not shown much progress after previous SLBC. Also observed decline in number which is a matter of concern. Advised to cover all the beneficiaries of PM KISSAN under KCC.
2. To cover remaining milk pourers of the state under KCC dairy KCC AH dairy without any delay, even though the State is number one in the country.
3. There is large scope for KCC fisheries also and hence requested to consider KCC under fisheries and loans under "Mathsya Sampada" scheme of GOI.
4. She requested SLBC to submit the progress under agricultural infrastructure fund as much progress is not visible.
5. Expressed happiness over launching of FRUITS.
6. Assured that training will be provided by GOK with respect to FRUITS utility.
7. Acknowledged reduction in NPA outstanding in some banks. But observed that the list of NPAs to Government is not being submitted.
8. GOK had made a format for review of Government sponsored scheme with names of all agencies which will have to be submitted both by department and bankers for better review.
9. Expressed concern over lower level of disbursement over sanction.

Sri. Jose J Kattoor, RD, RBI in his address highlighted the important developments from the RBI side as mentioned below.

- 1) Expressed thanks to Sri T M Vijaya Bhaskar for his leadership and coordination achieved under his leadership.
- 2) RBI had taken many steps to retain the stability of the economy.
- 3) The major components are Liquidity , regulatory and export related measures
 - Liquidity measures ensured banks, NBFCs and other market participants do not face any problem in liquidity. RRBs also allowed to participate in LAF and MSF windows and ensured liquidity.
 - Restructuring allowed in 26 sectors and one time restructuring for MSMEs , moratorium, standstill in IRAC norms are the regulatory measures by RBI.
 - Under export, additional time was given to both exporters and importers for receivables .
- 4) Under "Cybercrime Coordination and Response" all banks have notified the name and Generic mail IDs.

- 5) The second essential pre requisite namely-Model standard operating procedure for handling of Cyber crime reporting proposed by Canara Bank jointly with Karnataka bank is still under consideration by banks for final submission .
- 6) RBI had received large number of complaints from unauthorised online platforms , who reportedly charge high interest rate/hidden charges who also make threatening calls to customers for recovery. RBI cautioned the general public on this vide press release dated December 23.2020.
- 7) Requested SLBC to spread awareness in public and caution not to fall prey to such activities.
- 8) Advised SBI to focus on achieving 100% digital payment ecosystem in Raichur district which is coming to end by March 31.2021.
- 9) NSFE(National strategy for financial Education) for 2020-25 : Banks to come out with plans and strategies and keep informed SLBC and RBI in this regard. SOP for applicable to CFLS is already communicated to banks.
- 10) Requested government departments to get registered under TReDS.
- 11) Advised banks to ensure that stipulated procedures are followed in currency chests of banks, such as working of CC TV's 24x7 with backup of 90 days ,availability of exclusive joint custodians at CCs.
- 12) To implement clean note policy without giving scope for complaints from customers regarding soiled and cut note exchange .
- 13) To accept coins from customers across the counter including 10 rupee coins and conduct coin meals to ensure distribution of coins.
- 14) Delay noticed in responding to ombudsman complaints by internal ombudsman.
- 15) Introduction of certain measures to improve the efficacy of grievance redressal mechanism like monetary disincentives in the form of recovery of cost of redress of complaints.
- 16) Expressed concern over reduction in CD ratio by 8 % points. Instructed to form a subcommittee to formed the specific formats to be chalked out to regain the earlier level of CD ratio.
- 17) DCC/DLRC meetings were not conducted during June and September in certain districts which is not acceptable and advised to comply with guidelines in future.
- 18) He thanked state government for the initiative taken for launching of FRUITS.

(Text of the speech enclosed- Annexure)

Sri Niraj Kumar Verma, Chief General Manager NABARD while addressing the house highlighted the following:

- Congratulated state government for pilot launching of FRUITS.
- Rastriya E Marketing or REMS –Karnataka is a pioneer. In this all FPOs are in this platform. NABARD would like other aggregators to join in REMS.
- NABARD had signed MOU with SBI for the development of tribal and other poverty aviation programmes. Appealed other banks to follow it.
- PACs of two districts in Karnataka state identified for 100% computerisation in coordination with GOK.
- NABARD had digitised 3 lakh SHGS under Stree Shakthis. PAN India. Requested banks to make payment digitally.
- NABARD has launched sanitation literacy campaign in 100 villages of Karnataka, He requested other stakeholders to get themselves involved in this sanitation literacy campaign.

Subsequently **Sri B Chandrasekhara Rao, Convenor-SLBC Karnataka** has initiated and moderated agenda wise discussion by hearing the issues & suggestions from departments & bankers and directions from the Chair.

AGENDA 1.0: CONFIRMATION OF THE MINUTES OF 151st SLBC MEETING HELD 07.10.2020.

The Minutes of 151st SLBC meeting held on 07.10.2020 circulated to all the member banks and Govt. departments. The minutes of the same were approved.

AGENDA 2.0: FOLLOW-UP ACTION ON THE DECISIONS TAKEN DURING THE PREVIOUS SLBC MEETING

The action taken by the SLBC on various action points evolved during 151st were taken note of by the House, the details of which are as furnished below.

Standardized system for direct flow LDM's of data from CBS of the member banks.

Convenor has informed that, all standard data templates and block codes have been provided to the member Banks and LDMs, the revamped Portal is in PARALLEL RUN with the existing Portal for feeding data for September quarter 2020. The same was informed to all the Banks & LDMs.

The Convenor requested all member Banks to update the data in Revamped Portal after due comparison with the existing portal data to enable SLBC to take forward with the Revamped Portal so that the existing Portal can be dispensed with from next quarter.

(Action: ALL Banks)

Operationalization of Central Sector Schemes of financing facility under Agriculture Infrastructure Fund:

Convenor has informed the house that, SLBC allocated the Rs 450 crores target for all member banks in consultation with NABARD for the FY 2020-21 and requested the member banks to finance under Agriculture Infrastructure Fund scheme and report the progress in Agif portal as well to SLBC.

(Action: ALL Banks)

Status of Crop Insurance Claims settlement pertaining to PMFBY Kharif 2017, Kharif 2018 and Rabi 2018 by banks as directed by CEO, PMFBY, GOI

Convenor has informed house that SLBC has followed up with concerned Banks and concerned banks have confirmed settlement of the claims in full.

Cybercrime Coordination & Response.

Convenor informed the house that proposed SOP was prepared jointly by SLBC and Karnataka Bank and was circulated to all the banks and requested the member banks to take permission from competent authority, so that it can be implemented shortly.

(Action: ALL Banks)

AGENDA-3: Banking Outlets:

3.1: Status of opening of banking outlets in unbanked villages & CBS- enabled banking outlets at the unbanked rural centres (URCs)

Convenor informed the house that, in 151st SLBC advised Kotak Mahindra Bank to open Banking Outlet at reallocated unbanked village Managalli on or before 31.12.2020. Kotak Mahindra bank representative informed the house that, they are awaiting for GP-PDO NOC for opening of branch and also informed that branch will be made operational immediately after getting NOC.

Convenor also informed that, SLBC is following up with Kotak Mahindra Bank and requested to expedite the process at reallocated village Managalli within timelines.

(Action: Kotak Mahindra bank)

3.2: Status of opening of Banking Outlets (Branch/BC) in unbanked villages within a radius of 5 KM from the village:

Convenor informed the house that, as per Jan DhanDarshak app and FI Plan portal there is no unbanked villages within a radius of 5 KMs from any village in Karnataka and he thanked for cooperation of member banks in achieving this by covering the state with a banking outlet within a radius of 5 km as per DFS:NIC report as on 30.11.2020.

3.3: Status of opening of Brick and Mortar branches in villages having population of 5000 and more:

Convenor informed the house that, out of 210 villages initially identified, the concerned banks have opened banking outlets in all allotted villages as per RBI Banking outlet definition contained in RBI Circular. No. BAPD.BC.69/ 22.01.001/2016-17 dated 18th may 2017.

3.4: Representations of the peoples' representatives referred by the RBI and Chief Secretary for opening of branches:

Convenor informed that, Bank branch at Peta-Alur village and reported that Bank has started functioning from 28.12.2020 at Peta Alur village and they are opening branch shortly in January 2021.

(Action: KVGB)

AGENDA 4: Financial inclusion Initiatives

4.1: Functioning of Business Correspondents:

Convenor informed that, there are 169 inactive BCs as on 30.09.2020 due to resignation and other reasons which got reduced to 129 as of now.

Convenor, SLBC requested respective Banks to activate all inactive BCs and appoint new BCs where BCs have resigned and initiate measures for making these centers functional and also informed Canara Bank, KGB, and BOB to take special efforts to reduce inactive BCs.

(Action: Canara Bank, KGB, BoB & ALL Banks)

4.2: Financial literacy initiatives by banks.

Convenor informed that, because of COVID 19 the retired bankers are not showing much interest to work in FLCs and he also informed that as per information from SBI they are in the process of appointing FLCs. SBI and UBI are requested to expedite early appointment of FL Counsellors and make these FLCs functional.

Convenor requested all the sponsor banks to oversee the functioning of FLCs and also to expedite appointing FLC counsellors wherever it's pending due to resignation of existing counsellors and also arrange for prompt and accurate reporting.

Further, Convenor SLBC requested sponsor Banks & all member banks to focus on conducting more financial literacy camps through FLCs & rural branches in the aspirational districts such as Raichur & Yadgir.

(Action: SBI, UBI & ALL other Banks)

4.2.1: Advertisement of Ponzi schemes/Cyber frauds/PMJDY frauds in KSRTC Buses

Convenor informed that, as per the decision taken in SLCC meeting chaired by the Chief Secretary, GoK and convened by RBI on 01.08.2016, SLBC has carried out the publicity campaign in 4 districts viz. Bangalore City, Mysore, Belagavi and Kalburgi out of subscriptions totaling to Rs.69.50 lakhs and SLBC has incurred an amount of Rs.33.16 lakhs.

He informed that, SLBC has initiated another exercise to give wide publicity in the 6 districts viz. Raichur, Yadgir, Mangalore, Shimoga, Haveri and Vijayapura by utilizing the remaining funds of Rs.32.40 lakhs and issued work order to Sole Advertising Agency of KSRTC, NEKRTC & NWKRTC of Karnataka for carrying advertisement on 150 buses for a period of 3 months from 01.01.2021 to 31.03.2021. SLBC propose to launch the advertisement from first week of January 2021.

4.3: Status of Aadhaar Enrolment Centres in banks in the state:

Convenor informed that, UIDAI, Bangalore has reported that as on 30.09.2020, 811 kits are active for the last 30 days with 286225 enrolments/updates in the last 30 days.

As informed by UIDAI, the Aadhaar enrolment centres of Bandhan, IOB, Punjab & Sind Bank, CBI, DCB, RBL, Axis, Fincare, TMB, Indusind, PNB, Ujjivan SFB, LVB, HDFC, UBI, KarurVysya and Yes Bank are performing with less than minimum of 8 transactions (enrolments/updates) per day per centre against the revised target communicated by UIDAI w.e.f. 01.10.2020.

Convenor requested above these Banks to improve the enrolments and carryout minimum enrolments/updates to avoid penalty being levied by UIDAI.

(Action: Bandhan, IOB, Punjab & Sind Bank, CBI, DCB, RBL, Axis, Fincare, TMB, Indusind, PNB, Ujjivan SFB, LVB, HDFC, UBI, KarurVysya and Yes Bank)

4.4: State Level Implementation Committee for Targeted Financial Inclusion Intervention Programme (TFIIP):

Convenor informed that, SLBC has convened the 1st SLIC meeting for the TFIIP within Aspirational District Programme (ADP) on 21.10.2020 through Microsoft Teams VC for the aspirational districts Raichur & Yadgir under the co chairmanship of Sri. Suchindra Misra, IAS, Joint Secretary: DFS and Dr. Ekroop Caur, Secretary to Government, Finance Department (Budget & Resources), GOK and all other designated executives of the Committee & representatives of Finance Dept. of GoK in terms of Finance Department and SLBC has communicated the proceedings of the 1st SLIC meeting for TFIIP to all of its members, Controlling Heads of all Banks.

Further, informed that, SLBC advised LDMs to place the Minutes of SLIC in the next DLIC meeting of two districts and report confirmation.

Convenor also requested all member banks to arrange for review of branch wise performance and further improve the progress to achieve the target.

As advised by GoK: FD, the Deputy Commissioners of two aspirational districts are requested to organize camps and facilitate progress under PMJJBY & PMSBY.

Chief Secretary GoK also advised SBI to give more focus on these two district as SBI is the Lead bank in these districts and achieve Key Performance Indicators (KPIs).

(Action: SBI, All Banks, DC's and LDMs of Raichur & Yadgir district)

AGENDA 5: KCC

5.1 KCC Loans – Disbursements & Outstanding:

For query raised by ACS & DC, GoK on non-improvement KCC numbers year on year basis, SLBC Convenor clarified that the main reason for non increase in KCC number was on account of reclassification of agriculture gold loans from KCC category to normal agricultural gold loans. However the numbers would be picked up on the account of ongoing KCC campaign.

(Action: All member banks)

5.2. Saturation of PM Kisan beneficiaries with KCC:

SLBC Convenor informed the house that, the KCC saturation drive started on 8th Feb 2020 by DFS: GOI to cover all the PM Kisan Samman Nidhi Yojana beneficiaries under KCC facility and in the Karnataka state, banks have sanctioned 6.78 lakh KCC loans amounting to Rs 9266.17 crore for the PM Kisan beneficiaries as on 04.12.2020.

Further, SLBC Convenor requested all the member banks to cover all the PM Kisan beneficiaries with KCC facility.

(Action: All member banks)

5.3: Issuance of KCC-AH to dairy farmers of Milk Cooperatives and Milk Producer Societies/Unions:

SLBC Convenor informed the house that the second phase KCC saturation special drive started from 1st June 2020 to 31st July 2020 to extend KCC-Dairy loans to milk pourers of milk unions subsequently extended upto 31st Dec 2020.

Convenor-SLBC informed the house that, as on 04.12.2020 banks have sanctioned 1, 39,000 KCC-Dairy loans against the 3.94 lakh KCC-AH physical applications submitted by KMF/Milk unions to the bank branches. He has informed the house that our state has secured 1st position in the country with respect to KCC –Dairy sanctions by the collective efforts of all banks, LDMs.

The Chief Secretary, GoK and ACS&DC, GoK have advised the KMF to submit all the remaining active milk pourers KCC-Dairy applications to bank branches to enable branches to sanction more KCC-Dairy loans.

SLBC convenor requested all State Controlling Heads of banks for expeditious sanctions of KCC-AH loans as still huge number of active milk pourers are to be covered under KCC facility.

(Action: KMF & All member banks)

5.4. Issuance of KCC-Fisheries.

SLBC Convenor requested member banks to immediately submit the actual status on total KCC-Fisheries applications submitted, sanctioned, rejected and pending by t banks which are reportedly submitted by fisheries department to banks. Format is shared by SLBC to banks for sharing this information. As per DFS directions.

ACS&DC has advised Department of Fisheries, GoK to actively participate in mobilizing KCC-Fisheries application and follow with the bank branches.

He also requested all member banks to advise the concerned branches to dispose the pending KCC-Fishery applications as per extant guidelines.

(Action: All member banks and Dept. of Fisheries, GoK)

5.5. PRADHAN MANTRI MATSYA SAMPADA YOJANA (PMMSY):

SLBC Convenor informed the house that Hon'ble Prime Minister Narendra Modi digitally launched Pradhan Mantri Matsya Sampada Yojana (PMMSY) on 10.09.2020 in Bihar. Foreseeing an enormous potential in fishery sector, the Government of India has launched a mega scheme 'PRADHAN MANTRI MATSYA SAMPADA YOJANA (PMMSY)' for the holistic growth of fisheries and aquaculture sector covering inland, brackish water and marine sub-sectors to ensure food and nutritional security coupled with economic prosperity of fishers, fish farmers and fishery entrepreneurs.

SLBC Convenor informed about the slow progress in the scheme. ACS, GOK advised fisheries department to take lead and bring applicants to the bankers for effective implementation of the scheme. Department of fisheries informed that they have already approved projects amounting project cost Rs 85 crores and they advised beneficiaries to approach banks. They also promised to share the list of benefices to SLBC.

(Action: Fisheries Dept. GoK and All member banks)

5.6. PMFBY AND RWBCIS:

5.6.1. Season wise insurance claims settlement status under PMFBY and RWBCIS

a) Season wise claim settlement status under PMFBY as on 30.10.2020:

SLBC convenor requested Agriculture commissioner, GoK to take steps to complete the settlement of all the pending claims to be settled by insurance companies for the period between 2016 and 2018.

(Action: Agri. Dept., GoK)

b) Season wise claim settlement status under RWBCIS as on 30.10.2020:

SLBC convenor requested Horticulture department, GoK to take steps to complete the settlement of all the pending claims to be settled by insurance companies for the period between 2016 and 2018.

(Action: Hort. Dept., GoK)

5.6.2. Constitution of committee for settlement of additional claims arising due to problems/mistake/errors/omissions under Pradhan Mantri Fasal Bima Yojana (PMFBY) and Restructure Weather Based Crop Insurance Scheme (RWBCIS).

Agriculture Commissioner has informed the house that the state level committee is already constituted to resolve grievances/problems of FIs and to facilitate the time bound claim settlement of genuine insured farmers due to any problems/mistake/errors/omissions by FIs/ICs in implementation of PMFBY and RWBCI and the Government order will be sent to SLBC.

Convenor SLBC has requested Agriculture Commissioner, GoK to provide GO on the constitution of Committee to enable SLBC to forward the communications to all the member banks and to publish in SLBC website.

(Action: Agri. Dept., GoK)

5.7: Sharing of KCC details along with last four digits of Aadhaar to Agriculture Commissioner, GoK

SLBC Convenor informed the house that, subsequent to submission of KCC details along with last four digits of Aadhaar by SLBC, Department of agriculture, GoK has provided the list of accounts with insufficient information, which is to be re submitted to the department after rectification. SLBC has already sent mails to the concerned banks to resubmit the data with required information.

SLBC Convenor requested all the concerned banks to immediately submit the full information. GoK through SLBC to enable them to come out with uncovered PM Kisan beneficiaries for bringing them under the ambit of KCC.

(Action: All member banks)

5.8: Integration of FRUITS (Farmer Registration & Unified Beneficiary Information System) with Banks

Convenor SLBC informed the house that the integration of FRUITS portal with banks is underway. Many meeting between ACS-e- Governance, NABARD, SLBC and Canara Bank have been held. Piloting of the project was inaugurated on 27.12.2020 at NABARD, Bengaluru with the great initiative of e-Governance department, GoK and NABARD with two branches (Nelamangala and Tavarekere) of Canara bank and branches have also started working on the portal.

Additional Chief Secretary, e-Governance, GoK informed the house that the process would eliminate visiting of sub register office by the farmers for creation of charge or form 3 declaration, around 70 lakh farmers have been registered under FRUITS platform with around 2,00,000 land parcels (RTCs). E-signing by farmers in bank branches for form 3 declaration would be pushed by FRUITS portal to the Kaveri software for creation of charge and the process is completely compliant of information technology act. He requested bankers to nominate one nodal officer who can be a single point of contact with the department for any type clarification. Convenor requested ACS, E governance to conduct training programme to bank officers regarding handling FRUITS software.

(Action: All member banks, e-Governance dept., GoK and NABARD)

Agenda 6.0 Crop Loan Waiver Scheme -2018

6.1: Progress in implementation of CLWS-2018 of GoK:

Regarding progress under implementation of CLWS-2018 of GoK, Convenor: informed the house that the GoK as a part of CLWS-2018 has released 7556.86 crores towards crop loan accounts of 10,00,767 farmers of commercial banks and RRBs till 16.12.2020.

6.2: Actions to be taken by Banks on priority for CLWS -2018.

Convenor requested all the member banks/LDMs to compete the following tasks viz:

- Pendency in feeding of alternate account (Pendency at Manager level and Pendency at DGM level) in case of closed accounts after 31.12.2017,
- Green list approval pendency & FSD Pendency.

He informed that, the Banks to refer letter dated 17.10.2020 received from Secretary Administrative Reforms-DPAR/ Head of CLWS Special – GoK which was already forwarded to banks and requested banks to take-up the issues with concern department of GoK.

The Convenor requested member banks to take up their issues with the concerned department and all the issues should be resolved by January 2021 end.

The Secretary Administrative Reforms-DPAR/ Head of CLWS Special – GoK informed that from past 1 to 2 months 7 meetings were conducted with banks through VC and trying to follow-up issues one to one individually and remarkable progress achieved. He also informed the house that within 10 to 15 days they will try to resolve remaining issues if any of individual banks and also informed banks to revert to department for any issues for resolving the issues.

(Action: All Banks & CLWS Spl. Cell-GoK)

6.3 Other Issues pertaining to CLWS-2018

Convenor informed that, Draft Internal Audit booklet was submitted (Booklet was already placed in 150th SLBC Agenda) to Finance Department and final approval is awaited. After approval by GoK, the participating banks shall start the process of carrying out internal audit.

(Action: Finance Department & All Banks)

AGENDA 7: Fisheries Loan Waiver Scheme:

Fisheries loan waiver scheme: Green List Finalisation

Convenor informed the house that, fisheries department started crediting amount to beneficiaries and in case of 4050 accounts with an amount of Amount Rs 7,75,76,589/- is returned due to closure of accounts etc. He requested concerned department to provide SOP/guidance/assistance to banks for resolving the issues as in case of CLWS.

The Secretary Administrative Reforms-DPAR/ Head of CLWS Special – GoK informed that they will provide details after discussing with fisheries department for processing of bounced accounts in case of closed cases for adopting same process of CLWS.

(Action: Bhoomi Monitoring Cell & Fisheries Department, GoK)

AGENDA 8.0: DISCUSSION ON MARKET INTELLIGENCE ISSUES - RBI.

House was appraised about the fraudulent activities of entities VIZ. 1. Popular Finance, 2. S.V.S. Finance Limited, Nanjangud - Sharing of information, 3. Extrasum – Bengaluru, 4. Emex Fundamental Trade Marketing International Pvt Ltd – Bengaluru, 5 Complaint against Mudra personal loan, 6 Shri Vishwaguru Multi-Purpose Cooperative Society Limited – Belagavi, 7. Indian Cooperative Credit Society Limited, Bengaluru, 8. Zoomcar India Pvt Ltd – Bengaluru and nine types of online frauds VIZ. 1. www.tips4market.com, Bengaluru, 2. Take Profits, Mumbai, 3. Justmoney.in, Bengaluru, 4. Sublime Financial

Advisory, Bengaluru, 5. Complaint against Equity Mania Financial Advisory, Bengaluru, 6. Small trade, Bengaluru, 7. Complaint against Panchawati Multi-State Co-operative Credit Society Ltd., 8. Complaint against DhanLaxmi Finance – Reg, 9. Complaints against Digital India CSP and Bank Mitra CSP BC Private Limited

Members were requested to create awareness among the public to avoid possible frauds and financial loss and report the suspicious activities in Sachet portal.

8.1: RBI other agenda:

8.1.1: Internal Working Group to review Agriculture Credit

House was apprised about the recommendations of The Internal Working Group on Agricultural Credit had made certain recommendations which are at various stages of implementation by GOI and GoK like 100% digitization of land records to enable banks and financial institutes to view records, registers charges, etc, with ease., to promote and conduct awareness drives for land consolidation so that the farmers can achieve economies of scale and have the incentive to make long term investments and State Governments to allocate a larger portion of their borrowing from RIDF for the purpose of absorbing funds for rural infrastructure development in the state.

GoK was requested to pursue the progress.

(Action: Bhoomi Monitoring Cell, Kaveri Online Services-Department of Stamps and Registration, E-Governance Department, Agriculture department and Concern Government Department).

8.1.2: Deepening and Expansion of Digital Payment Systems

Convenor informed house that, the Sub-Committee meeting on Expanding and Deepening of Digital Payment Ecosystem was held on November 06, 2020 with all the stakeholders. The banks functioning in Raichur were urged to ensure timely submission of periodical statements, mapping of financial institutions with departments / organisations, streamlining of Bank accounts for facilitating DBT, review on progress reports (Annexure II) and performance of banks, implementation of dedicated financial literacy initiatives to promote digital payments and, ensuring 100% digitization of the district by March 2021. Convenor requested, SBI and other banks to give more focus on 100% digitization of the district by March 2021.

(Action: Convenor-Sub-committee on digital payments, All Banks, LDM Raichur and SBI-Karnataka State Controlling office).

8.1.3: High level committee meeting on quantum of relief in case of severe natural calamities.

A High-level committee meeting to decide on quantum of relief in case of severe natural calamities was held on the recommendation of inter-ministerial central team and subcommittee of national executive committee. The office memorandum dated October 20, 2020 has been issued by Ministry of Agriculture & Farmers' Welfare, GOI, advising

State Governments/UTs to share a copy with their respective SLBCs and concerned district authorities.

Accordingly, SLBC may extend the benefit of Interest Subvention Scheme and Prompt Repayment Incentive under severe natural calamity as per the decision of HLC.

(Action: Agricultural Department, Disaster management Department & Concerned Govt. Department).

8.1.4: Promotion of Organic Farming

The commissioner agriculture informed the house that, Joida takuk of Uttara Kannada district is selected as Organic farming taluk for implementation.

The Convenor requested department to provide road map for transformation of identified area so that banks start implementation accordingly. He also requested banks to provide support for implementation of organic farming in Joida Taluk in Uttara Kannada.

(Action: Organic Cell, Agricultural Department, GoK).

8.1.5: Conduct of DCC/DLRC meeting for the June and September Quarter

In terms of para 2.2.6 of MC on Lead Bank Scheme, DCC/DLRC meetings must be convened once in a quarter to review the implementation of various schemes under the Lead Bank Scheme, among others. DCC/DLRC meetings also provide feedback to the SLBC on various issues that need to be discussed on a wider platform, so that these receive adequate attention at the State Level. Non-conduct of the meetings defeats the very purpose of its constitution and the Lead Bank Scheme.

It is observed that DCC/DLRC meetings for the June quarter have not been conducted in 8 districts (Bidar, Vijayapura, Chikmagalur, Kalburgi, Koppal, Ramanagara, Uttara Kannada and Yadgir) and DCC in 1 of the districts (Chikballapur).

DCC/DLRC meetings for the Sept 2020 quarter have been conducted only in 2 districts and DLRC meeting in only one district. Controlling offices of Lead Banks are advised to ensure that the meetings are conducted regularly for each quarter.

Convenor SLBC advised LDMs to conduct DCC/DLRC meeting regularly and requested controlling office of banks of LDMs to ensure the same.

(Action: LDMs, DCs, GOK, Canara Bank, SBI, UBI & BoB)

8.1.6: Universal Access to Financial Services – All the villages as identified by DFS under "banking access to every village within a 5 km radius / hamlet of 500 households in hilly areas" have been completed as on date by the banks.

SLBC may forward us a confirmation to enable us to communicate to our Central Office.

(Action: SLBC & Banks)

8.1.7: Access to Livelihood and Skill Development – Under NSFI 2019-2024 document, one of the milestone to be attained is to gather details of the account holder including unemployed youth, and women who are willing to undergo skill development and be a part of the livelihood programme, and further be shared to the concerned skill development centers / livelihood mission and vice versa.

A template has been shared with SLBC calling for information and to review the progress at half yearly intervals.

SLBC is requested for early submission of the report for assessment on the progress made.

(Action: SLBC & Banks)

8.1.8: PRAGATI Meeting: Review of Social Security Schemes – PMJJBY and PMSBY
A half yearly statement to review the progress in enrolment of beneficiaries under Social Security Schemes for the period September 2020 has been prepared and forwarded by SLBC. From the statement, we observe that out of 18013837 PMJDY accountholders, only 8% have been enrolled under the Pension Scheme, and 22.43% and 53.31 under PMJJBY and PMSBY respectively.

All the banks to ensure complete coverage within the stipulated timeframe as per the NSFI document.

(Action: All member Banks & LDMs)

AGENDA 9: NABARD's AGENDA FOR 151st SLBC MEETING

9.1. Support to Government of Karnataka under RIDF

House was appraised by CGM, about sanctions and disbursements to GoK under RIDF amounting to Rs14928.72 and Rs11745.32 crores respectively.

9.2. Agriculture Infrastructure Fund

Convenor informed the house that, SLBC has already allotted 450 crores as a target for various banks for the financial year 2020-21 in consultation with NABARD.

Convenor requested the banks to sanction loans under Agriculture Infrastructure Fund scheme and report the progress to SLBC.

(Action: All Banks)

9.3: Joint Liability Group

NABARD extends financial support for awareness creation and capacity building of all stakeholders of this programme. To enhance the credit flow to targeted population through JLG mode, NABARD extends grant assistance per JLG to banks for formation, nurturing and financing of JLGs.

Banks need to adopt JLG mode of lending, at least where lending to individuals is not possible due to land title/security related issues.

(Action: All Banks)

AGENDA 10. Banking statistics as on 30th September 2020:

10.1: Business figures under various parameters:

Convenor presented the Banking Statistics on Deposits, Advances, CD Ratio, total PSA, Advances to MSE/ Agriculture/ Weaker Section in the State of Karnataka as on September 2020.

There is a Y-o-Y growth of 12.90% in deposits and 8.74% in advances as on Sep 2020 over Sep 2019

The level of PSA in the State has increased from Rs. 2,70,788 crores as on Sep 2019 to Rs. 2,95,609 crores as on Sep 2020 showing an absolute growth of Rs.24,821 crores and percentage growth of 9.16 % on Y-o-Y basis.

Agricultural advances have increased from Rs. 1,27,572 crores as on Sep 2019 to Rs. 1,42,278 Crores as on Sep 2020, showing an increase of Rs.14,706 crores and Y-o-Y growth of 11.53% .

The outstanding level under MSME have increased by Rs.8,447 Crores from Rs.92,075 Crores as on Sep 2019 to Rs.1,00,522 Crores as on Sep 2020 i.e. growth of 9.17 % on YoY basis.

The CD ratio of the state is 71.92% as on Sep 2020 as against 74.67% as on 30.09.2019 which is a matter of concern.

Chief Secretary requested RBI to study and compare the CD ratio movement with other State.

Chief Secretary , GoK advised to analyze the reasons for reduction in CD ratio by conducting data analysis and to conduct meeting with banks to resolve the negative trend on the basis of bankwise/sectorwise/districtwise data analysis.

(Action: RBI, SLBC & All Banks)

10.2: Branch Network:

Convenor informed the house that, the number of bank branches has increased from 11469 as on 31.03.2020 to 11546 as on 30.09.2020, thus showing an increase of 77 branches.

Chief Secretary in his speech advised the banks to get prior approval from SLBC before closure of rural branches.

(Action: ALL Banks & LDMs)

10.3: ATM Network

Convenor informed the house that, total number of ATMs has increased from 17388 as on 31.03.2020 to 17430 as on 30.09.2020, thus showing an increase of 42 ATMs during the period.

AGENDA 11: REVIEW OF CREDIT DISBURSEMENT BY BANKS:

11.1. Achievement under ACP of the state, Priority Sector Lending

Convenor presented a comparative analysis of disbursement up to the quarter ending SEPTEMBER 2020 of FY 2020-21 vis-à-vis disbursements up to the quarter ending SEPTEMBER 2019 of FY 2019-20:

- The banks have disbursed Rs. 37694 Crore under Short Term agriloans registering 57.10 % achievement to the Annual target.
- The banks have disbursed Rs. 18052 Crore as on September 2020 under Agricultural Term loans registering 39.09 % achievement to the Annual target.
- Total agriculture registering 49.68 % achievement to the annual target.
- The banks have disbursed Rs. 46543 Crore under MSME registering 50.00 % achievement to the Annual target.

Convenor requested member banks to improve lending under priority sector credit with focus on KCC, KCC Dairy, MSME, housing and other priority sector during FY 2020-21.

(Action: All Banks)

11.2: Progress in Sanctions under MUDRA scheme:

Convenor informed the house that, Karnataka state has secured **number one position** with respect to MUDRA loan sanctions and disbursements in the country. He requested all the Banks to implement the scheme in a big way in remaining part of the year also.

(Action: All Banks)

AGENDA 12: Status of rollout of Direct Benefit Transfer in the State – Aadhaar seeding and Authentication:

12.1: Progress under Aadhaar/Mobile seeding of operative CASA a/cs:

Convenor informed that, percentage of Aadhaar seeding is 87.57 and percentage of mobile seeding is 85.06 as on 30.10.2020

Convenor requested, all member banks to sensitize the branches and to arrange for further improving Aadhaar and mobile seeding to facilitate more and more Aadhaar based online DBT credits and popularize digital banking particularly in two aspirational districts of Raichur and Yadgir.

(Action: All Banks)

12.2: Progress under Aadhaar and Mobile seeding in PMJDY a/cs:

Convenor informed that, % of Aadhaar seeding is 80.70 and % of mobile seeding is 74.79 as on 30.09.2020 in PMJDY a/cs.

Convenor requested, all member banks to encourage customers of new PMJDY and existing PMJDY accounts for Aadhaar and mobile seeding.

Member banks are requested to pay special attention to two aspirational districts – Raichur & Yadgir.

(Action: All Banks)

12.3: Progress under Online DBT Credits through AEPS in different schemes:

12.3.1: MGNREGA:

Convenor informed the house that as per the information provided by the department there are 76,41,115 **MGNREGA** workers' accounts in the state of which, 42,19,871 accounts have been enabled into Aadhaar Based Payment which works out to 55.23% as on 18.11.2020.

He told that, GoK is requested to extend necessary support in organising camps in the districts where achievement is less than 50% under Aadhaar based payment to MGNREGA workers' viz. Kolar, Bagalkote, Bangalore Urban, Vijayapura, Bidar, Kalburgi & Yadgir. SLBC requests Member Banks to improve Aadhaar seeding and mapping with special emphasis on Yadgir and Raichur districts.

Convenor requested the Dept. to share the Bank-wise list of pending beneficiary details for taking up with the respective Banks.

(Action: All member Banks, LDMs and RDPR)

12.3.2: Social Security Pensions:

Convenor told that, in the light of account based DBT, the Directorate of Social Security and Pensions, Revenue department, GoK has informed that they are not able to make payment to customers of 289 bank branches due to non-mapping of branches in RBI master file.

Convenor informed the house that, SLBC has forwarded the list of such branches to the concerned Banks for correction of the IFS Code in the RBI Master file where direct credit of Social Security Pension to the concerned beneficiaries are to be credited.

SLBC requests controlling offices of all the member banks in the state to update the correct IFSC code in RBI Master file at the earliest to enable Dept. to effect successful payment of SSS with special emphasis on Raichur and Yadgiri districts.

(Action: All member Banks and LDMs)

12.4: Progress under Social Security Schemes:

Convenor informed the House that, the performance of banks in all the three Social Security Schemes (PMSBY 2.91 % growth, PMJJBY 2.56 % growth & APY 6.92 % growth) during the Sep quarter 2020 has been satisfactory.

SLBC requested all the banks to give focused attention to extend the benefit of all these social security schemes to all eligible customers in their area of operation on a campaign mode.

He requested all the banks to create awareness through FLCs and facilitate achievement of INSURED and PENSIONED INDIA goal.

(Action: All member Banks and LDMs)

12.5: PRAGATI – Review of Social Security Schemes – PMJJBY & PMSBY

Convenor informed that, SLBC advised banks to pay attention to issues like conducting periodic publicity campaigns and take the action to increase the coverage and spread awareness among targeted beneficiaries under PMJJBY and PMSBY.

Further, as per RBI directions, Sub-Committee of SLBC on Financial Inclusion was advised to to deliberate upon the issues/concerns associated with the enrolment of PMJDY customers in the insurance schemes of PMJJBY, PMSBY, NPS and APY in their ensuing meetings and suggest measures to SLBC.

Convenor informed that, SLBC requested line departments of GoK, such as Labour & Construction Workers Board, Health & Family Welfare Board, Women & Child Development Board, Rural Development & Panchayath Raj Department, etc to extend necessary cooperation for organizing camps to cover eligible persons at Bank branches. SLBC also requested all the banks to give focused attention to extend the benefit of all these social security schemes to all eligible people in their area of operation on a campaign mode.

(Action: All member Banks, LDMs, Convenor, Sub-Committee of SLBC on FI - UBI, and Labour & Construction Workers Board, Health & Family Welfare Board, Women & Child Development Board, Rural Development & Panchayath Raj Department,)

12.6: Providing add-on services through Toll Free Desk for addressing Public Grievances Redressal of Flagship programs like PMJDY, PMJJBY, PMSBY, APY, MUDRA and PMFBY:

Convenor informed the house that, toll Free number 1800 4259 7777 continues to be functional through vendor M/s Conneqt Business Solutions Ltd., Hyderabad. The total no. of calls received at the Helpdesk from July 2019 to November 2020 is 11727.

He requested all member Banks to popularize this Toll Free Number among their customers.

(Action: All banks & LDMs)

12.7: 1% interest subvention to crop loan with sanction limit upto 1 lakh by Government of Karnataka.

Convenor informed the house that, Director of Agriculture, GoK has issued circular vide No.DDA(C1)/CLIS/5/2020-21 dated 01.07.2020, informing that 1 % interest subvention scheme for crop loan sanctioned up to 1 lakh for promptly paid farmers is continued during current year 2020-21.

(Action: All banks & LDMs)

AGENDA 13:Government sponsored schemes

13.1 Performance under Govt Sponsored Schemes for the FY 2020-21:

Convenor informed the house that, target awaited from Devraj Urs BC Dev.Corp., Karnataka Vishwakarma Dev.Corp., Karnataka Maharshi Valmiki ST Dev.Corp., Karnataka Bhovi Dev.Corp., Pashu Bhagya from Veterinary Dept. and National Horticulture Board.

He also informed the house that, NRLM performance is good as compared to other Government Sponsored scheme. NRLM, GOK expressed the concern regarding the poor disbursement amount compared to sanctions.

Chief Secretary, GoK directed the concerned departments to send the targets of the current year along with the list of pending applications to SLBC. He also advised NRLM department to cater targeted number of applications to banks.

(Action: NRLM, Concerned Department and Banks)

13.2 PMAY-U (Housing for All 2022) – CLSS:

Convener informed the house that, Member banks was sanctioned around 51593 applications under PMAY (U)CLSS and Karnataka placed at 6th position in PAN-INDIA as on 30.09.2020.

Chief Secretary, GoK opined that Gujarat state has placed first in the country but our state position and performance has very poor under CLSS which, need improvement by proactive approach by bankers.

SLBC, Secretary Housing department and also chief Secretary, GoK requested Member Banks to sanction maximum housing loan under PMAY AHP projects as government of Karnataka had introduced system of issuing pattas to house owners.

Under AHP there is no progress in the state as a whole which is specific to urban area, informed the Secretary Housing department.. To this CS, GOK directed the department to collect the applications and submit them to the banks where the customers are dealing. CS entrusted the responsibility of submitting the applications to the housing development department, GOK and advised LDMS to review the same in BLBC and DCC meetings.

(Action: RGHCL, Housing Dept. Gok, ALL Banks & LDMs)

13.3 CREDIT FLOW TO MINORITY COMMUNITIES

13.3.1: Progress under finance to Minority Communities in the state

Convenor informed the house that there is a growth of Rs.1311 Crores in advances to minority communities as at Sep 2020 over March 2020.

SLBC requested to member banks to sanction maximum loans to minority community in Karnataka state.

(Action: ALL Banks)

13.3.2: Progress under finance to Minority Communities in the identified districts of state

Convenor informed the house that the flow of credit to minority communities in all the three minority community concentrated districts has surpassed the mandatory level of 15% of total Priority Sector Advances of respective Districts.

SLBC requested Lead District Manager of Bidar (SBI) and Kalburgi (SBI) districts and Dakshina Kannada District (Canara Bank) for achievement of target under Credit flow to Minority.

(Action: LDMs Bidar and Kalburgi and Dakshina Kannada District)

13.4: Grant of Education Loans:

Convenor informed the house that during the review period of the Sep quarter 2020 of the FY 2020-21, various banks in the state of Karnataka have disbursed Education loans to the tune of Rs.650 Crores covering 30,102 students as against the annual financial target of Rs.7,725 Crores under both priority and non-priority segments.

The performance of banks in lending under Education loans as the percentage of achievement v/s target works out to 8.41% mainly due to the Covid 19 pandemic.

SLBC requested the member banks to sanction more number of education loans to all eligible and deserving students and reach the targets.

(Action: ALL Banks)

13.5: Progress under SHG-Bank linkage/ Joint Liability Groups:

13.5.1.A: SELF HELP GROUPS:

Convenor requested GoK to study the administrative set up (SERP in the state of AP & Telangana, KutumbaShree in Kerala and Jeevika in Bihar), hand holding & benefits being extended to and models of SHGs in neighboring states and adopt with suitable customization and up gradation to further scale up the progress in the state and also SLBC hereby submitted the **new approach/model for strengthening of SHGs in Karnataka, based on learnings from SERP-AP, KUDUMBASHREE-Kerala and JEEVIKA-Bihar models.**

(Action: NRLM, KSRLPS-Sanjeevini, GoK Chairman & Convenor SLBC Sub-committee on SHG)

13.5.2 : JOINT LIABILITY GROUPS:

Convenor informed the house that, total disbursement during Sep quarter FY 2020-21 is Rs.4611.11 crores and also requested member banks to give focus on SHG/JLSSs and achieve allocated targets.

(Action: LDM, DDM-NABARD & All Banks)

13.6 :Progress in Stand Up India scheme as on 30.09.2020

Convenor told that due to COVID 19 banks couldn't sanction loans under this scheme in Sep quarter as expected. As on 30.11.2020 banks have sanctioned an amount of Rs. 9.36 Crores to 40 beneficiaries and Karnataka secured 11th place in loan sanction under StandUp India Scheme.

AGENDA 14: CD ratio, review of districts with CD ratio below 60% and working of special sub-committees of DCC (SCC)

14.1: Districts with CD Ratio of less than 60% as on September 2020:

Convenor informed the house that, All the 3 districts Uttara Kannada, Udupi and Dakshina Kannada districts have shown improvement CD Ratio. DCs and LDCMs were requested to continuously monitor the same in their special subcommittee and DCC meetings. It is informed by the LDMs of these districts that, District level Sub-committee is formed to review Bank wise CD ratio. Subcommittee meetings held in Udupi on 04.06.2020, Dakshina Kannada on 28.09.2020 and Uttara Kannada on 16.12.2020 to review the status.

All member Banks in the district were advised to reach the CD Ratio target of 60% by March 2021 by the respective DCs.

(Action: LDMs & DCs, All Banks, SLBC)

AGENDA: 15: Position of NPAs in respect of schematic lending, certificate cases and recovery of NPAs

15.1: Non-Performing assets position as on 30.09.2020:

Convenor informed the house that total non-Performing assets position as on 30.09.2020 is 57070.02 crores.

ACS & DC pointed about non-receipt of data from banks and advised banks to provide the list of NPA accounts under different sectors, so that state government extend help regarding recovery of NPA loans.

(Action: ALL Banks)

15.2: Recovery of bank dues under PMEGP

Convenor informed the house that under PMEGP share of NPA is 17.35 % and requested the concerned depts. to extend necessary support to banks for recovery.

Chief Secretary, GoK requested to KVIC, KVIB & DIC dept., to give support to bankers to recovery of overdues of loans sanctioned under government sponsored Scheme.

(Action KVIC, KVIB & DIC bankers)

15.3: Recovery of bank dues under KPMR & KACOMP Acts:

Convenor requested the departments and the banks to arrange more and more joint recovery drives in association with Revenue Officials to improve recovery in RC filed cases. SLBC also requests LDMs to coordinate the joint recovery drives in a big way.

(Action Revenue Dept. & All LDMs and Banks)

15.4 Recovery of bank dues under SARFAESI, DRT & LOK ADALATS Acts:

SLBC requested State government to issue necessary directions to the concerned for expeditious disposal of all pending application cases under SARFAESI, DRT & LOK ADALATS Acts. ACS, GoK informed that in spite of the repeated request in SLBCs and sub committees no such list is forthcoming from banks and wherever list is received , action was taken. Convenor agreed to collect such list and submit to GOK for action.

(Action: ALL Banks SLBC & GoK)

AGENDA16: REVIEW OF RESTRUCTURING OF LOANS IN NATURAL CALAMITY AFFECTED DISTRICTS IN THE STATE, IF ANY

Convenor informed the house that Government of Karnataka has issued following notifications regarding declaration of flood affected areas in Karnataka and same has been circulated to all member banks,

Revenue Department (Disaster Management), GoK has communicated crop wise loss for first two notifications (Provided in Annexure 16 Page No 245-251) **but crop loss for November 2020 notifications is still awaited** . Convenor, SLBC requested all member banks to extend the relief measures to all the eligible farmers.

Chief Secretary, instructed to Disaster management to issue notification along with crop loss in consultation with ACS & DC.

DGM, SLBC requested to GoK to instruct concerned Department/s to provide crop loss along with natural calamity notification together in one go to enable banks to extend the relief measures to all the eligible farmers.

(Action: ALL Banks, Disaster management & Agriculture Department, GoK)

AGENDA17: DISCUSSION ON POLICY INITIATIVES OF GOI, GoK, RBI AND NABARD:

17.1: Fraudulent activities in the name of PMJDY

Convener, SLBC informed to house that DFS vide letter no.F.No.21(6)2014-FI (Mission Office) dated 24.12.2019 informed that a complaint has been received by DFS regarding fraud committed by some entities using the picture of the Hon'ble Prime Minister name and logo of the PMJDY and office address of the department. The copy of the letter is enclosed.

SLBC requested all Banks to mitigate the fraudulent activities in the name of PMJDY by sensitizing the Bank branches & BCs by creating widespread publicity in this regard including displaying related disclaimer on their official websites in vernacular language and confirm to SLBC.

(Action: ALL Banks and Govt. of Karnataka)

17.2: Cybercrime reporting and response:

Convenor, SLBC informed to house that as per the deliberations at 151st SLBC,

- SLBC has collected the names of Nodal Officer and generic email ids from banks and same is submitted to RBI.
- Provisional SOP drafted by SLBC and Karnataka Bank shared with RBI is furnished as an annexure 17A (page no. 253 to 256)
- As per the SOP a dedicated cyber cell details provided by police authorities have been shared to all Banks.
 - 1) Mail ID : ccps_cir@ksp.gov.in
 - 2) Nodal Officer Phone number : 9480801411
 - 3) Land line: 080-22943771
- Further, SLBC has requested all Banks to
 1. Place the matter before Competent Authority for necessary sanction and approval for the system.
 2. Furnish the opinion/suggestion on SOP shared by SLBC and also for the inputs/queries received from the Commissioner of Police, Bengaluru City through RBI on 27.11.2020, latest by **04.12.2020**.
 3. Furnish the time line for arranging IT logistics and call centre with access to & authority for debit transaction of account and enable us to intimate the same to RBI.
 4. Record the generic mail id of Police Department as mentioned above and furnish confirmation regarding taking note of the same.

All banks are once again requested to complete the arrangements and indicate readiness to implement the system with suggestions to SOP and confirm the same as directed by RBI.

(Action: ALL Banks)

17.2.1: Constitution of High Level Committee to monitor prevention of Cyber Crime and Financial Frauds:

Convenor informed to house that Deputy Secretary to Government (Crimes, Prisons & Cinema) Home Department, GOK has communicated the Government Order No.HD 86 COD 2020, Bangalore dated 21.10.2020 that Government is pleased to constitute a High Level Committee consisting of their representatives of Law enforcement agencies, RBI, Banks and Home and Law departments to look into the following;

- Deliberate upon all types of specific cases of cybercrime and financial frauds in recent past, use micro analysis of the collected big data for various cybercrime and suggest amendments in Legislative frame work.
- Analyze specific requirements of Law Enforcing Agencies, Banks and other Stakeholders and suggest actionable recommendations to take preventive measures in cybercrimes and financial frauds.

(Action: ALL Banks & Deputy Secretary to Government (Crimes, Prisons & Cinema) Home Department, GoK)

17.3: National Strategy for Financial Inclusion (NSFI) 2019-2024 – Implementation of Milestones

Convenor informed to house that the NSFI sets forth the vision and key objectives of the Financial Inclusion policies in India to help expand and sustain the financial inclusion process. The strategy aims to provide access to formal financial services in an affordable manner, broadening and deepening financial inclusion and promoting financial literacy and consumer protection.

SLBC has been advised the Convenor, Sub-Committee of SLBC vide letter 285 dated 21.11.2020 on Financial Inclusion to periodically review the issues affecting the progress of the initiatives taken under NSFI 2019-24 in ensuing meetings.

(Action: Convenor, Sub-Committee Financial Inclusion)

17.4: National Strategy for Financial Inclusion (NSFI):2019-24 - Access to Livelihood and Skill Development

Convenor, SLBC informed to house that RBI vide their letter no.FIDD.CO.LBS.No.485/02.01.012/2020-21 dated 13.11.2020 has suggested the following action plan and milestones to achieve the objective as under:

- a) All the relevant details pertaining to the ongoing skill development and livelihood generation programmes through RSETIs, NRLM, NULM, PMKVY shall be made available to customers at the time of account opening. For these The details of the account holders who are willing to undergo skill development and be a part of the livelihood programme may be shared to the concerned skill development centres / livelihood mission and vice versa.
- b) For newly financially included SHGs/Micro entrepreneurs, a framework for a focused approach ensuring conveyance of efforts from civil society / banks / NGOs to increase their awareness on financial literacy, managerial skills, credit and market linkages needs to be developed by National Skill Development Mission.
- b) Skill development centres / livelihood mission preferably to have a regional mechanism by which relevant information pertaining to these programmes in the state is made readily available to the public.

SLBC advised all member banks having Skill Development Centre's to create a suitable mechanism for attainment of the above mentioned milestones under the NSFI : 2019-24 and submit the **Half yearly Progress report to SLBC (within 20 days from HY end)** in time.

(Action: ALL Banks)

17.5: Pradhan Mantri Adarsh Gram Yojana (PMAGY)

SLBC informed to house that DFS vide their letter no.F.No.6/02/2020-FI (C-300448002) dated 26.11.2020 requested SLBCs/UTLBCs to coordinate with State Government to ensure implementation of (PMAGY) scheme in 1315 number of villages in 28 districts in Karnataka for comprehensive development through convergence with the other schemes of the Centre and States to achieve saturation in the villages identified by the D/o Social Justice & Empowerment (DoSJ& E).

Following are the three schemes of DFS identified for implementation in convergence of (PMAGY);

- Pradhan Mantri Jan DhanYojana (PMJDY)
- Pradhan Mantri Suraksha BimaYojana (PMSBY)
- Pradhan Mantri Jeevan JyotiBimaYojana (PMJJBY)

SLBC vide letter no.293/SLBC/2020/F-668 dt.30.11.2020 had requested GoK to advise the respective District Administration & line departments to organize camps to cover eligible persons at Bank branches under above 3 schemes of DFS.

Further, SLBC vide letter no.292/SLBC/2020/F-668 had requested - Sub Committee of SLBC on Financial Inclusion for deliberations in the regular Sub Committee meetings in this regard.

Convenor requested respective line departments, all member Banks and LDMS to ensure implementation of these schemes in convergence with PMAGY in the 1315 number of villages of 28 identified districts thereby ensuing fulfillment of the deliverables under (PMAGY)

(Action: All banks, LDMS & Convenor Sub-committee FI)

17.6: Door Step Banking Services (DSB) & Universal Touch Points - Over view of PSB Alliance

Convenor SLBC, informed to house that;

1. RBI, vide its circular dated 9th November 2017; advised all Banks to provide set of Banking Services to all strata of customers through its employee or Agents.

2. Door Step Banking is a service envisaged as part of EASE of banking reforms, through which customers' can avail major Banking transaction services at their Door Step.

3. The facility has been country wide launched by Hon'ble Finance Minister on 09.09.2020.

4. M/s Atyati Technologies Pvt. Ltd. and M/s Integra Microsystem Pvt Ltd. are the Service Providers to provide "Door Step Banking through Universal Touch Points" facility to customer(s) of Member Banks in 60 & 40 Specified Centres respectively out of which 5 centres are in Karnataka. There is a single umbrella –PSB alliance for this.

5. Unique Selling Point - Simple, Secure and hassle-free Doorstep Banking Service at nominal charges. Dual benefit to improve customer convenience and reduce dependence on Branch Banking.

17.6.1: Services rendered by DSB Agents in Karnataka state as per IBA records:

Convenor informed the house regarding 11 Non-Financial Services and 2 Financial Services rendered by DSB Agents in Karnataka state as per IBA records.

ACS, Gok advised agricultural department GOK to take note of this initiative .

17.7: Promotion of Organic Farming:

The discussion happened in agenda no 8.1.4 of RBI

17.8: Launch of VISVAS Yojana by NSFDC: An interest subvention scheme for SC and OBC individual and SHGs.

Convener, SLBC informed to house that, in order to support the marginalized SC/OBC households to come out of poverty, the Minister of Social Justice and Empowerment has launched an interest Subvention Scheme named "Vanchitlkai Samoochaur Vargon Ki Aarthik Sahayta" (VISVAS) Yojana. The scheme will be implemented by National Scheduled castes Finance & Development Corporation for SC and OBC target groups respectively.

Further details of the scheme can be viewed on the website of Corporations – www.nsfdc.nic.in&www.nbcfdc.gov.in.

Convener, SLBC requested all member banks and LDMs to take steps to popularize the VISVAS scheme in Karnataka State.

(Action: All banks& LDMs)

18: Doubling of farmers Income by 2022-Developing Benchmarks for monitoring at different Fora:

Convener, SLBC informed to house that, as per RBI directives Doubling of farmer's income by 2022 is to be reviewed in BLBC, DCC/DLRC and SLBC meetings as a regular agenda item.

LDMs have been advised to discuss it as a regular agenda in all the fora with Benchmark parameters and Growth parameters of NABARD.

Convenor informed that banks are implementing schemes such as KCC-Dairy and KCC saturation for PM Kisan beneficiaries besides PMFBY and providing financial assistance under Agriculture infrastructure fund in right spirit towards achieving the goal of Doubling of farmer's income by 2022.

(Action: LDMs & All banks)

AGENDA19: RUDSETI / RSETIs

19.1: Status of RSETIs / RUDSETIs as on 30.09.2020 reported by sponsor Banks is as under:

Convenor informed the house that no training programmes conducted was 153 against the target of 927 as on 30.09.2020 and it's less because of prevailing COVID 19 and he requested the State Director of RSETIS/RUDSETIS to ensure to conduct more training programmers in remaining periods of financial year.

(Action: Director of RSETIS/RUDSETIS)

19.2: Functioning and performance of RUDSETI (7)/RSETI(26)s in Karnataka state:

Convener, informed house that 153 trainings were conducted and number of trained persons credit linked were 27 During financial year 2020-21, and added that it is less progress was due to COVID-19 pandemic.

(Action: State Director of RSETIS/RUDSETIS)

19.3: Issues - Reimbursement of pending BPL claims of training expenditures

Convenor requested GoK to intervene in releasing of pending claims of Rs.19.90crore (as on 30.11.2020) which is released by SRLM to various RSETIs in Karnataka and the pendency is continuing for many years.

Chief secretary, GOK instructed the skill development department to re allocate/ re appropriate the available fund of the department (as the expenditure is comparatively low in the department) and to release the same as the same is pending for many years. RD, RBI State director and CS< GOK expressed concern over low level of credit linkages to Rsetti trained candidate. RSETTI state director Sri Ramakrishna Mane suggested that give target under PMEGP for RSETTI trained candidates to improve the credit linkage.

(Action: Dept. of Skill development- GoK, SRLM &GoK)

AGENDA 20: Digitalization of Land records

Bhoomi Bank Integration System:

20.1: Remittance of Mutation Charges under Bhoomi Bank integration to the Secretary to Government, Bhoomi and UPOR PD account.

Convener requested Union Bank of India (e-Corporation Bank) to arrange to remit the pending amount to GoK immediately.

(Action: Union Bank of India)

20.2: Automation of remittance of Mutation Charges by banks to GoK:

Convenor informed the house that, the Bhoomi monitoring cell is providing one new option thro' online payment gateway application for remittance of mutation charges for all participating banks for which SOP is being sought.

(Action: All Banks, & Bhoomi Monitoring Cell, GoK)

20.3: Bhoomi- Bank Integration System – Issues:

Convenor informed that even after following all the procedures for creation of charge over property, the charge is not reflecting in record of rights (RoR), RTC in respect of two branches of KVGB.

SLBC vide letter no 0116/2020/2944/SLBC/F-275 dated 28.04.2020 also sent letter to Bhoomi Monitoring Cell on the captioned subject along with issues of banks like 1.KVGB, 2.Bank of Baroda, 3 UBI (e-Corporation Bank), 4.HDFC Bank and Central bank of India. The HDFC bank still reports that the technical issues and reflecting of charge on RTC is not resolved.

GoK is requested to arrange for solving Bhoomi-Bank integration issues expeditiously.

(Action: Bhoomi Monitoring Cell, GoK)

AGENDA 21 : ISSUES REMAINING UNRESOLVED AT DCC/DLRC MEETING

Convenor informed the house that, SLBC, at quarterly intervals, calls for the details of unresolved items evolved during DCC/DLRC meetings, if any, from LDCMs for its review under this Agenda. However, this time, no information was received under this agenda.

The discussion happened in detail in agenda no **8.1.5: Conduct of DCC/DLRC meeting for the June and September Quarter of RBI.**

Convenor SLBC advised LDMs to conduct DCC/DLRC meeting regularly and requested controlling office of banks of LDMs to ensure the same.

The Chief Secretary also advised LDMs and DCs to conduct DCC/DLRC meetings regularly as per Lead bank scheme guidelines.

(Action: LDMs, Karnataka State, LDM State controlling offices, Canara Bank, SBI, UBI & BoB and all DCs in Karnataka State)

AGENDA 22 : Sub-Committee meetings held during the review period

Convenor informed house that all the Sub-Committee meeting were conducted and in case some sub-committee got delayed because of prevailing COVID 19.

Convenor requested the SLBC Sub-committee convenors to conduct meeting regularly, without any delay, so that SLBC can place the proceedings of sub-committees in SLBC meeting.

(Action: Convenors of all SLBC Sub-Committees, Canara Bank, SBI, UBI, BOB & State Director for RESETIs, Karnataka)

AGENDA 23: Disposal of Cases filed by financial institution under SARFAESI Act - 2002 before District Magistrate.

Convener SLBC Karnataka has informed that, as per available information, 2567 cases of amount Rs.1173.94 crore pending at District Magistrate level, therefore SLBC requested

to Government of Karnataka to instruct DMs to disposal off pending cases at District Magistrate level.

Chief Secretary, advised SLBC to submit district wise list to GOK to enable them to take up with DCs. Convener, SLBC requested all member banks to submit district wise the SARFAESI cases pending at District magistrate level for submission of the data to GoK .

All banks are requested to continue to submit the pendency list on quarterly basis to SLBC.
(Action: All Banks, DCs-GoK & LDMs of all Districts)

AGENDA 24: OTHER ISSUES:

Agenda 24.1: ECLGS for Existing MSME borrowers during COVID-19 situation:

Convener informed that as on 30.10.2020 position of the above scheme - that out of eligible Rs 10695.27 Crore all branches sanctioned the loan to the tune of Rs 8029.53 crore at 75% coverage and also informed that Government of India extended the said scheme up to 31.03.2021.

Convener, SLBC requested all member banks to sanction ECLGS loan to all eligible MSME borrowers and achieve 100% target at the earliest. Karnataka secured 5th Place (PSBs) in PAN-India.

(Action: All Banks and LDMs, MSME-GoK)

Agenda 24.2: AtamaNirbhar Bharat Abhiyan: PMSVANidhi scheme:

House was appraised of the details and progress of PMSVANidhi Scheme which became operational w.e.f 01.07.2020 after notification of the rules and scheme under Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act 2014 by GoK. He mentioned that as on 21.12.2020 member banks have sanctioned 76783 accounts and also disbursed 40952 accounts under PM SVANidhi scheme and Karnataka secured 7th place in PAN- India. .

Chief Secretary, also directed to all the member banks to sanction pending applications and disbursement of all sanctioned loans at the earliest.

(Action: All Banks and LDMs, NULM-GoK)

24.3 New Centrally Sponsored Scheme for "PM - Formalization of Micro food Processing Enterprises (PM FME)"

Convener informed the house about the details of the scheme launched on 29.06.2020 as a part of Prime Minister's 'Atmanirbhar Bharat Abhiyan' under which nearly 200,000 micro enterprises will get credit-linked subsidy support.

Further convenor also informed the house that KAPPEC is the nodal agency for implementation of the scheme with ODOP – ONE DISTRICT ONE PRODUCT" –In Karnataka State and Final list of ODOP of Karnataka state under PM-FME scheme has been approved by Ministry of Food Processing Industries, GOI.

(Action: All Banks& LDMs)

24.4: Disposal of Educational loans under RGLS:

Regarding educational loans under RGLS convenor requested, Collegiate Education Bengaluru, and Bank of Baroda (e-Vijaya Bank) to finalize MOU soon and thereafter to communicate the targets. BOB finalized draft of MoU and sent draft to Department of Collegiate Education, Bengaluru.

(Action: Department of Collegiate Education Bengaluru, and Bank of Baroda)

24.5: Representation from farmers not to insist on CIBIL score while lending to farmers.

Convenor informed the house that, Finance department (FR) vide their vide letter no FD 04 CAM 2020 dt 15.10.2020 addressed to SLBC forwarded a representation from farmers of Marikatte village, Bailhongal Taluk, Belagavi District dt 07.09.2020 requesting not to insist on CIBIL score while lending to farmers and requested banks to adopt a common farmer friendly and fair approach in the matter to extend succor to the farming community.

The Chief Secretary, asked Canara Bank & SBI regarding their feedback on insisting CIBIL score while lending to farmers.

The Commissioner, agriculture informed the house that, it was already discussed in earlier SLBC meetings and he requested house on some clear clarification.

The Convenor informed the house that, the matter will be taken-up with RBI, after getting clarification from RBI, the details will be provided.

(Action: All Banks, SLBC & RBI)

24.6: Digital District: Expanding and Deepening of Digital Payments Ecosystem in Raichur District:

The convenor informed the house regarding progress made by banks in the digital district of Raichur as on 30.11.20 is as follows.

- a) out of the the total number of operative Savings bank accounts of 1818448, accounts covered with at least one of the facilities namely Debit/Rupay cards, net banking, mobile banking, UPI, USSD were 1460410 and percentage of such accounts to total operative accounts was 80.31%.
- b) out of the total number of operative Current Accounts of 29710, number of accounts covered with at least one of digital modes of payments i.e. Net Banking, POS and QR code are 17885 i.e. 60.20%.
- c) 723 Financial Literacy, camps on Digital Financial Literacy were conducted and participants were about 24342.
- d) Review of digital data in Raichur district as on 30.11.2020 is provided in Annexure 24E, page no.310.

Convenor requested all member Banks in the Raichur district to give more emphasis to digitization so that we can achieve 100% digitization of Raichur district by March 2021.

It was also discussed in agenda no 8.1.2: Deepening and Expansion of Digital Payment Systems of RBI.

Convenor requested, SBI and other banks to give more focus on 100% digitization of the district by March 2021.

(Action: Convenor-Sub-committee on digital payments, All Banks, LDM Raichur and SBI-Karnataka State Controlling office).

24.7 Registration under TReDs.

Convenor, SLBC informed to House that "60th Empowered Committee meeting on MSMEs was held on 21.10.2020 under the chairmanship of Regional Director, RBI wherein RD, RBI has advised SLBC to take up with state government line departments for compulsory registering under TReDS platform.

Convener, SLBC requested GoK to issue necessary directions to all concerned department to get registered under TReDS platform.

Chief Secretary, GoK advised all heads of Government line dept. to issue necessary guidelines for registration of Govt departments under TReDs platform.

(Action: GoK)

24.8 Implementation of Kannada language by Banks.

Convenor, SLBC informed to House that Sri. T. S. Nagabharana, Chairman of Kannada Abhivruddi Pradhikara, GoK had conducted a VC with SLBC on 11.11.2020 to review the status of implementation of Kannada in Banks where he urged SLBC to advise all the banks to strictly implement the Kannada language in all bank branches operating in Karnataka state.

Letters received from Kannada Abhivruddi Pradhikara vide no.493/2020 dated: 11.12.2020 and Chief Secretary Office, GoK dated 18.11.2020 for effective implementation of Kannada in Banks.

All member banks are requested to

- Submit the duly filled-in questionnaire regarding implementation of Kannada in banks in the prescribed format and the same is been communicated to all the member banks on 20.11.2020.SLBC

- Submission of information on C and D class non-Kannadiga employees working in bank branches functioning in Karnataka state.

- Ensure availability of account opening forms, loan applications, challans etc., in Kannada language in the branches.

- Use Kannada language in bank sign boards, letter heads and bank/branch seal.

Chief Secretary, informed in detail about the letter received from regarding implementation of Kannada in banks and Kannada Kayaka Varsha which is mentioned in his presidential speech.

Convener SLBC requested all member banks to instruct their bank branches to follow trilingual language policy. He also requested to member banks should give training to non-Kannadiga employees who are working in bank branches, and to advise them to learn

kannada within 6 month after join to bank branches Karnataka and also requested to give pre-recruitment training at district level.

(Action: All Banks & LDMs)

24.9 PERFORMANCE OF KARNATAKA FARMERS RESOURCE CENTRE, BAGALKOT (KFRC) THE PERFORMANCE WILL BE REVIEWED IN KFRC OF TRUSTEES.

Convener, SLBC Karnataka has informed that functioning of KFRC being reviewed quarterly in Board of Trustees meeting. KFRC, Bagalakote has conducted 21 webinar based training programmes for 433 candidates and 6 physical training programmes for 162 candidates. Due to covid-19 pandemic not much training were conducted by KFRC.

(Action: ED,KFRC)

24.10: PMEGP Scheme.

Convener, SLBC Karnataka has informed that Karnataka stands 4th place in PAN India under PMEGP scheme. During the Video Conference held on 18.12.2020, chaired by Joint Chief Executive Officer and South Zone In charge and Dy. CEO (PMEGP) K V I C., Mumbai, the following action points were suggested.

1. To clear the pending applications forwarded to the banks. (Since from 2016-17 to 2019-20)
2. For the loans sanctioned projects, bankers to claim the Margin Money through portal by completing the norms. The bank wise data for 1080 involving Margin Money of Rs: 38.14 crores has already been made available to the bankers. (Since from 2016-17 to 2019-20)
3. Loans sanctioned but disbursement is yet to be made for 972 projects (Since from 2016-17 to 2019-20) - bank wise data has already been made available to the bankers.
4. 3558 number of beneficiaries are yet to undergo for EDP Training in Karnataka State. Bankers may advise the beneficiaries to complete the EDP and EDP Certificate may be uploaded in the portal.

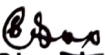
Representative of KVIC, Bengaluru requested to member banks to either sanction or reject the pending application with proper reason.

Convener, SLBC requested all member banks to comply the above action point given by KVIC, Bengaluru as earliest.

(Action: All Banks)

Conclusion

The 152nd SLBC meeting concluded by proposing **Vote of thanks** by Shri. Shantanu Pendsey, General Manager, State Bank of India.


(B. Chandrasekhara Rao)
Convener, SLBC Karnataka
& General Manager, Canara Bank.





Photos of the 152ndSLBC meeting held on 28.12.2020

SLBC – KARNATAKA
LIST OF PARTICIPANTS
152nd SLBC Meeting held on 28.12.2020

Sl. No.	Name Shriyuths -	Designation	Organization
1	T. M. Vijay Bhaskar	Chief Secretary	Govt of Karnataka
2	Vandita sharma	Addl. Chief Sec. & Dev. Com.	Govt of Karnataka
3	A. Manimekhalai	Executive Director	Canara Bank
4	Jose. J. Kattoor	Regional Director	Reserve Bank of India
5	B. Chandrasekhara Rao	Convenor-SLBC & GM	Canara Bank
6	Niraj Kumar Verma	Chief General Manager	NABARD
STATE GOVERNMENT DEPARTMENTS			
7	Rajeev Chawla	Addl. Chief Secretary	e-Governance
8	Manoj Kumar Meena	Secretary	Housing
9	Manju Prasannan Pillai	Secretary (Fiscal Reforms)	Finance Department
10	Sunil Kurtkoti	Advisor	Finance Department
11	MunishMoudgil	Secretary DPAR(AR) & Head of CLWS Spl Cell	DPAR (AR)
12	B.K. Dikshit	Commissioner for Agriculture	Agriculture Department
13	B.S.Harish	Addl. RCS(cr)	Department of Co-operation
14	Dr. H.S. Jayanna	Additional Director	AH & VS
15	K. Dhanraj	Joint Director	Horticulture
16	JagadeeshMulagund	Asst. Hort. Officer	Horticulture
17	R. Vinothpriya	Director	MSME
18	H.M. Srinivasa	Addl. Director	MSME
19	Dr. K. Ramachandra Bhat	Director (AH)	KMF
20	Dr. S. K. Raghavan	Joint Director	KMF
21	Dineshkumar	JD	Dept. of Fisheries
22	GireeshaOmkar	DD Fisheries	Dept. of Fisheries
23	Shobha T.R.	MD	KSWDC
24	Chandrakumar G V	ED(II)	KSFC
25	K.P. Venugopal	Nodal Officer, PMEGP	KVIC
26	Somashekar	Asst. Director	Revenue Department Disaster Management
27	Dr. S. Saritha	DD (Slat) DSSP	Dept. of Revenue
28	Venkatesh H.C.	CLWS Spl Cell Office	Dept. of Revenue - CLWS
29	V. Madhusudhan	DIGR(Enforcement)	Stamps & Registration
30	Ramakrishna Mane	State Director for RSETIs	NACER MoRD
Reserve Bank of India			
31	Sanjeev Singha	General Manager	Reserve Bank of India
32	G Venkatesh	Asst. General Manager	Reserve Bank of India
NABARD			
33	Sandeep Dharkar	Deputy General Manager	NABARD

CONVENOR – Canara BANK

34	J. V. S. Prasad	Deputy General Manager	Canara Bank
35	Sujatha. G	Asst. General Manager	Canara Bank
36	Basavaraj. C	Divisional Manager	Canara Bank
37	Nagaraja B	Senior Manager	Canara Bank
38	Ravikumara	Senior Manager	Canara Bank
39	Rajesha H. P.	Senior Manager	Canara Bank
40	Veeranjaneyulu A	Senior Manager	Canara Bank
41	Nagalinga Murthy M. R.	Manager	Canara Bank
42	Hemanth C V	Manager	Canara Bank
43	Ankur	Officer	Canara Bank

NATIONALISED BANKS

44	V. M. Giridhar	Chief General Manager	Canara Bank
45	A Majumder	Chief General Manager	State Bank of India
46	Shantanu Pendsey	General Manager	State Bank of India
47	V. Seetharaman	DGM-Sales	SBI-FIMM Department
48	S V Srinivas	CM lead bank section	SBI-FIMM Department
49	P. Seetharamaiah	Deputy General Manager	Union Bank of India
50	Suma Pavithra	Chief Manager	Union Bank of India
51	Mini T. M.	Zonal Manager	Bank of Baroda
52	B. Indumathi	Senior Manager	Bank of Baroda
53	Prasanna Kumar Behura	Deputy General Manager	Indian Overseas Bank
54	N. Sriram	Chief Manager	Indian Overseas Bank
55	S. D. Modi	Assistant General manager	Punjab National Bank
56	Ravi Bagade	Assistant General Manager	Bank of Maharashtra
57	Mukesh K Jha	Deputy General Manager	Bank of India
58	Mahesh V Naik	Senior Manager	Bank of India
59	Uma Devi Malli. V	Assistant General manager	UCO Bank
60	Padmavathy Srikanth	Assistant General manager	Indian Bank
61	M. Gururajachar	Chief Manager	Central Bank of India
62	Shivanna. S	Chief Manager	Punjab & Synd Bank

PRIVATE BANKS

63	Raja B.S.	Deputy General Manager	Karnataka Bank
64	Bhaskar Yelandur	DVP	HDFC Bank
65	Manku Bhattacharjee	State-Coordinator	ICICI Bank Ltd
66	G. B. Nityanand	AVP & CRDM	Axis Bank
67	Manoj Kumar. M	Senior Manager	Federal Bank
68	Suman Guptha	Chief Manager	Kotak Mahindra Bank Ltd
69	Unnikrisnan. S	Deputy General Manager	IDBI Bank

CO OPERATIVE BANKS/ OTHER BANKS/INSTITUTIONS

70	N. S. Krishna Murthy	Chief General Manager	Apex Bank
Grameena Bank			
71	Shreenath Joshi	Chairman	Karnataka Grameena Bank
72	Chandrasekhar D Moro	General Manager	Karnataka VikasGrameena Bank
Lead District Managers			
73	RevathiSudhakar	LDM	Hassan
74	PitchaiahRapuri	LDM	Kolar
75	Yetish M.D	LDM	Shimoga
76	BabuBalaganur	LDM	Raichur
77	Bheem Rao Panchai	LDM	Yadgir
78	Narayana Swamy. N	LDM	Tumkur
79	M. N. Manjunath	LDM	Ramanagara
80	N Kadarappa	LDM	Mandya
81	T E Nagappa	LDM	Mysore
82	M. C. Madhusudhan	LDM	Bengaluru Rural
83	K. SubbaNaik	LDM	Bengaluru Urban
84	Basavaraja. O	LDM	Chickaballapur
85	Giri Gowda. J.R	LDM	Chikkamangalur

Annexure: Talking Points of RD-RBI- SLBC 28th December 2020 :

1. I learn that this would be the last SLBC chaired by Chief Secretary Shri Vijay Bhaskar. He has so ably led this forum and under his guidance, in the past few years, we have achieved fruitful outcomes. More than anything else I think the level of coordination that we have achieved between the government and the banks would not have been possible without your sagacious leadership.

2. Pandemic related measures

a. Have taken steps broadly in three categories

- i. Liquidity measures- To ensure banks, NBFCs and other market participants do not face any problems in liquidity. Availability of surplus system wide liquidity has ensured that there is no frictional issues as far as liquidity is concerned and there is no impact on financial stability. The latest two steps are on tap targeted long term repo operations (TLTRO) have been extended to 26 +5 (31) sectors. These exposures of banks are also guaranteed by under ECLGS. RRBs have been allowed to participate in LAF and MSF windows and the call/notice and term money markets both as lenders and borrowers. This will help our two RRBs to manage their liquidity much better at an affordable cost that would also benefit the customers.
- ii. Regulatory measures- Around 33 measures have been taken in regulation. Recent ones are restructuring allowed in 26 sectors under the Kamat committee dispensation and one-time restructuring for MSMEs, moratorium, standstill in IRAC norms etc.
- iii. Export related measures- additional time has been allowed to both export and importers for receivables and payables. A lot of powers have been delegated to ADs to decide on write offs etc at their end.

b. The reason why these measures are significant is that the eco system has been made for banks to go ahead and lend. Reviving the economy requires banks to lend. I would request both SLBC and the individual bank representatives to ensure that credit flow is not impeded in any manner. Banking sector should support the ongoing revival in economic activities. I would call upon all those present here to initiate proactive moves to ensure that credit growth is brought back so that economy revives.

3. Follow-up on the action taken on the last meeting's Agenda on "Cybercrime coordination and response":

In the last meeting of the SLBC, as part of the Agenda items, "Cybercrime coordination and response" certain actions were agreed upon. I am informed that all the 34 banks operating in the State have since identified/ notified the name of the Nodal Officer and the generic email ids along with and contact details to the Police Authorities. The generic email id/ contact details, as advised by the Bengaluru Police, have also been informed to all the banks. The banks must ensure that the generic emails/ contacts are operational and responsive to the messages received from the Police.

The second essential prerequisite was to put in place a "Model- Standard Operating Procedure" to enable consistent handling of "cyber information reports" (CIR) as received by the banks from the Police authorities over their generic email ids. I am informed that an SOP has been proposed by the member banks which is still under finalization in coordination with the Police Authorities. Pending finalization of an SOP, I request banks to give top priority and quick response to police authorities when they seek assistance.

4. Unauthorised Digital Lending Platforms/Mobile Apps

Off late it is seen that the mode of processing of loan applications and disbursements through digital channels (websites / mobile apps) have risen sharply. The idea of a digital platform is

rather simple as it just brings lenders and borrowers together on the online platform. People borrow due to speed and ease of obtaining loans for various purposes and lenders reach out to a much wider base of customers. There are numerous mobile applications/ internet websites, which claim to offer instant and hassle-free loans to retail individuals, small traders, and other borrowers.

These Digital Lending Platforms (DLPs) could be Peer to Peer (P2P), directly owned and operated by a bank/ NBFC as an extended branch or may have agency tie-ups with the banks/ NBFCs who are the actual lenders. RBI came out with a circular on June 24, 2020 which made it mandatory for the lending banks/ NBFCs through DLPs to lend through proper loan agreements, disclose their names in the loan agreements, display the name of DLPs on their websites and ensure customers' awareness on grievance redressal mechanism.

However, there are large number of other online platforms which are unauthorised/ have unknown sources of funding/ unknown lender. We receive large number complaints from the borrowers on harassment, charging of very high interest rates (25%-35%) quoting deceptively as daily/ monthly rates, high penalty on delay (1.5% to 2% per day of delay), hidden fees, accessing personal contacts from mobile, making threatening calls to customers' contacts, etc. Such app-based lenders have mushroomed across the country and many are alleged to have overseas funding. RBI has cautioned the general public against unauthorised Digital Lending Platforms/ Mobile Apps vide press release dated December 23, 2020.

Legitimate public lending activities can be undertaken by Banks, NBFCs registered with RBI and other entities who are regulated by the State Governments under statutory provisions, such as the money lending acts of the concerned states. I request SLBC members to spread awareness in public and caution not to fall prey to such unscrupulous activities and verify the antecedents of the company/ firm offering loans online or through mobile apps. Complainants may be directed to the Police Authorities or to the Sachet portal (<https://sachet.rbi.org.in>) for lodging complaint in this regard.

5. Deepening and expanding digital payment Ecosystem

- a. Need to focus on that
- b. All banks should focus in the next 3 months on achieving 100% digital payment ecosystem in Raichur district by March 31, 2021. There are a few banks lagging behind in this. They need to push this further. The sub-committee constituted for this purpose should now meet every month during the next 3 months to review and take measures to ensure that we achieve this by March 31, 2021.

6. NSFE for 2020-25

- a. The document has been put out. This was discussed in the last meeting. Banks were to come out with their plans and strategies. I would request all the banks to take up this in right earnest and keep both SLBC and RBI briefed on the specific steps that you intend to take on this count in the coming year.
- b. Presently, RBI has identified three adjoining blocks to be serviced by CFLs as part of the FL process. In our state, currently around 114 blocks have been identified for this purpose. The thinking is to have 1050 blocks each, covered across the country, by December 2021 and 2022 respectively. Going forward, it is proposed to cover all the blocks in the country by March 2024 as per the NSFE document. The department has called for certain details on the type of premises from where the FLCs are functioning. Details of SOP as applicable to CFLs have also been communicated. I would request all the banks present here to provide the details called for at an early date to take ahead this programme.

Seven Banks (SBI, Canara Bank, UBI, BOB, KGB, KVGB, Karnataka Bank Ltd.) have their presence as a Sponsor Bank in the blocks identified for scaling up of CFL Project.

Some of the salient features of the CFL Project are:—

1. Single point of contact for NGOs and banks to be assigned.
2. Training for block/Field Co-ordinators to be conducted at regular intervals.
3. DDMs may be involved closely with the functioning of the CFL Project in the district.
4. Banks to submit the bills for reimbursement of both the capital & operational expenditure on quarterly basis to RBI within 15 days from end of the quarter.
5. For better co-ordination at the block level, concerned LDMs/ resource persons of the banks shall be invited to the Block Level Bankers' Committee (BLBC) meetings.

7. Registration under TReDS

SLBC was advised at the 60th Empowered Committee meeting on MSMEs held on 21.10.2020 to take up with the State Government line departments for compulsory registration under TReDS platform. It is however ascertained from SLBC that as on date no Government undertaking has registered under TReDS platform.

8. Currency Management

- Currency management is an important function of the Reserve Bank which is being carried out through the banks. We have 190 currency chests in the State, a majority (110) being owned by State Bank of India. Currency in the chests belong to Reserve Bank and is National Treasure. It has to be guarded with fool proof security and appropriate systems and procedures should be in place to ensure smooth operation of the CCs.
- During our on-site inspections and from the information collected through off site returns, we have found that several CCs are not following the stipulated procedures as required for currency management which is a cause of major concern.
- While it has to be ensured that the joint custodians of the CCs have to be exclusively appointed for the said purpose, in many CCs joint custodians have been entrusted with other responsibilities leading to insufficient attention towards the CC operations. This is fraught with great risk as the monitoring of CC operations is not being carried out diligently. This can lead to frauds or mismanagement.
- In this context, in a recent instance, in one of the CCs we found that a major fraud had happened because the bank had not given much importance to the systems and procedures that were to be followed. There was no frisking, there was no monitoring of operations through CCTV, etc., and the outsourced officials who were responsible for counting and sorting of notes pocketed Rs. 22 lakhs plus. It was observed that the chest in charge had not been diligent in monitoring the cash operations either through CCTV or in person.
- We have also found that in the soiled note remittances received at RBI from the currency chests, several multi cut and forged notes are there apart from shortages. This implies that the chests are not sorting the notes properly as per the guidelines. We are dealing such cases stringently and penalties are being imposed on the banks for not following the guidelines properly.
- Another area of concern is with regard to implementation of clean note policy. We get umpteen complaints from the public stating that banks are not exchanging cut and mutilated notes at their branches and they do not get good notes from ATMs. Our incognito visits to branches has revealed that many branches show an apathetic attitude to exchange of cut and

mutilated notes and put public to difficulty. We have dealt with such cases severely and penalty has been imposed on banks for deficiency in services and would continue to do so.

- It is also reported that in several currency chests coins have accumulated, especially Rs. 10 coins as these are not being distributed to the branches. Special efforts need to be taken like periodic coin melas, etc. to ensure that these coins are distributed to the public.

- As regards the operations of CCs, the following points are reiterated:

(i) Need for regular verification of balances at the CCs by the controlling offices with people unconnected with the CC;

(ii) Need for close monitoring by CCTV by the CC in charge on a real time basis and periodic verification of CCTV footage by the security officer/ visiting officer;

(iii) Ensure that all CCTV cameras are up and working without any blind spots and the CCTV recordings are stored for a minimum period of 90 days;

(iv) Need for frisking at all cash processing areas;

(v) Strengthening the system for detection and reporting of FICN by banks for which periodic training is to be provided to the cash handling officers; and

(vi) Joint custodians should not be entrusted with any other work other than that of the CC operations.

9. As you are aware complaints from customer are handled by Internal Ombudsman of the bank or Ombudsman at RBI or CEPC Cells of RBI. It is noticed that of late there has been inordinate delay in responding to complaints when they are referred to the banks by OBO/RBI. Turnaround Time (TAT) taken for these has to come down. With a view to enhancing the efficacy of the grievance redressal scheme we are putting in place a comprehensive framework comprising:-

- i) Enhanced disclosures on customer complaints.
- ii) Monetary disincentives in the form of recovery of cost of redress of complaints.
- iii) Undertaking intensive review of grievance redress mechanisms and supervisory action against regulated entities failing to improve their redress mechanisms.